Using Results to Inform Learning Actions (Rubric XII)

Intentional actions are justified, targeted, collaborative, and mindful of resources.

Common Pitfalls

- Working in isolation: Plans developed without input from other faculty often affect only one course and miss broader curriculum needs.
- Guessing what to change: These actions tend to be vague and hard to evaluate.
- Developing actions not based on current results: Actions that lack supporting data risk
 misalignment with program goals, inefficient use of resources, limited stakeholder buy-in, missed
 opportunities for timely improvement, and the appearance of arbitrary curriculum decisions.
- Blaming students: Without deeper analysis, it's easy to assume lack of motivation rather than identify instructional gaps.
- Plan to make a plan: Accreditors do not count plans to meet to discuss the results or develop actions as plans.
- Working without a timeline: Actions are not forever. Actions are considered complete when implemented the first time. Closing-the-loop (reassessment) allows the evaluation of the action.
- "Continue to encourage, emphasize...": These are not actions. Previous actions that demonstrated being useful (i.e., data was collected and compared to previous findings) are expected to be part of the curriculum and the process. They should not be mentioned in additional reports.

Results	Possible Actions	Steps and Timeline	Notes
85% of students	To bridge prior learning	Fall: Identify key	 The actions include an
(39 of 46	with new content,	concepts	explanation of why the action
majors) met	faculty will co-author	Spring: Develop	is being used that is
expectations	review documents in	materials	connected to the current
overall, but only	LMS as part of first week	Fall: Launch in LMS	results
63% (29) met	readings.	Spring: Refine	The actions include
expectations on		Fall: Reassess	responsible roles and a
topic 5.	To bridge prior learning	Fall: Integrate rubrics	timeline
Confidence	with new content,	Spring: Discuss	 Faculty select one action
scores (see	faculty will introduce	outcomes	based on the issue and
measure 2) also	rubric components in	Fall & Spring: Refine	resource availability.
showed student	earlier courses.	Fall: Reassess	After reassessment, faculty
apprehension in	To bridge prior learning	Fall: Identify courses	will either:
topic 5. Faculty	with new content,	and concepts	 Keep the change: report
noted gaps in	faculty will add at least	Spring: Develop	results, integrate, and
prior knowledge	one more activity with	activities	discontinue future
when students	feedback about topic 5	Fall: Implement	reporting.
reached higher	in each of the courses	Spring: Refine	 Revise the action: report
level courses.	identified in the	Fall: Reassess	results, update timeline,
	curriculum map as		and reassess.
	covering this PLO.	*Include years	

There are no one-solution-fits-all in assessment. The Office of Institutional Effectiveness (OIE) can support you at every step ensuring your approach fits your program's goals, resources, and capacity.